

**KCCP LIMITED**

(A Govt. of Kerala Undertaking)

“CLAY HOUSE”, PAPPINISSERI PO. 670 561, KANNUR DT. KERALA

Telephone: 0497-2787671 & 2789633 Fax: 0497-2787281,

Website: Kccpl.in E-mail: [keralaclays@gmail.com](mailto:keralaclays@gmail.com)

**KCCP/TENDER/1011/2024-25**

**21.08.2024**

**TENDER NOTICE**

Sealed tenders are invited from experienced suitable agencies for providing proposal for implementing AI chatbot solution in the company’s website.

Cost of tender form : Rs. 1,239 /- (Including GST)

EMD : Rs.3,000/-

Priced tender form may be obtained from our office up to 05.09.2024, 5.00 PM. Tender will be accepted up to 06.09.2024, 2.00 PM and will be opened on the same day at 4.00 PM. Details if any, can be obtained from our Administrative Office, Pappinisseri.

Sd/  
**MANAGING DIRECTOR**

**REQUIREMENTS**

- Unlimited pdf support
- Admin access
- Multi lingual support
- Lead management
- Real-time analytics
- Sufficient training for AI chatbot based on requirement

## **OBJECTIVES**

1. 24/7 Availability to customers with multi lingual support to cater to a wider audience.
2. Centralized information hub that can act as a one-stop shop for information across KCCP LTD's diversified ventures, readily answering queries about specific services, products, or project statuses
3. Streamlined communication to handle routine queries.
4. Conduct weekly and monthly follow-ups to review and assess lead quality, and make any necessary adjustments.

### **1. Scope of Work**

<b>SI No</b>	<b>Scope of work</b>
1	Customization
2	Launch and skill building
3	User acceptance testing
4	Final Deployment
5	Going Live
6	Data migration and existing data training
7	One time set up, Installation and training